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**Durham & Community
Health Care
Foundation | 365**

Building a Healthy Community

IMPACT REPORT 2014

Who We Are

Mission and Vision

The Durham & Community Health Care Foundation is a registered charitable organization that raises funds for equipment and facilities for the Durham site of the South Bruce Grey Health Centre through donations from generous individuals, businesses and estate gifts.

Mission Statement

To enhance the quality of life for West Grey, Southgate and surrounding area residents by encouraging and supporting our caregivers and sourcing and contributing capital resources to healthcare programs and projects.

Vision

The vision of the Foundation is to be an active partner in the healthcare community by facilitating quality communication among stakeholder groups and building collaborative partnerships.

Objectives

The objects of the Durham & Community Health Care Foundation are to promote and sustain community healthcare with the support of the local and surrounding communities.

I don't think you ever stop giving. I really don't. I think it's an ongoing process. And it's not just about being able to write a cheque. It's being able to touch somebody's life. — Oprah Winfrey

Where Your Donation Goes



The Durham and Community Health Care Foundation is committed to building healthy communities in and around West Grey.

Over the years, the community's generosity has helped enhance the hospital and clinic's ability to deliver top-notch health care.

Since 2015, over \$645,000 has been directed to hospital improvements and medical equipment for the Durham Hospital!

The Foundation directed funds to create a fully accessible public washroom and purchase needed equipment in 2013. In 2014, the Foundation directed \$122,000 to the Hospital for much-needed laboratory improvements.

An initiative has been proposed by the Foundation to renovate the Emergency Department, beginning in 2015. Changes would provide an accessible entrance for ambulatory and disabled patients. This project would be funded over several years.

This commitment will ensure that patients receive top quality care from the best medical professionals in a modern facility.

2014-2015 BOARD OF DIRECTORS

Steve Field President
Charmaine Owens Vice-President
Janice McEachnie Treasurer
Gale O'Brien Secretary
Stephen Townsend Past President

Directors

Rudy Alisaukas Jamie Doherty
George Hahn Krista Harrison
Pat Morden Sabrina Ritchie
Crystal Stevens

Honourary Directors

Peter Fallis, Eileen Mighton, Larry Vollett

Development Committee

Jamie Doherty, Steve Field, George Hahn,
Eileen Mighton, Charmaine Owens, Gale O'Brien,
Sabrina Ritchie, Crystal Stevens

Property Management Committee

Rudy Alisaukas, Gord Becker, Steve Field,
Stephen Townsend

Policy Committee

Steve Field

Finance Committee

Steve Field, Janice McEachnie, Crystal Stevens,
Stephen Townsend

Volunteer Recruitment

Janice McEachnie



Steve Field



Charmaine Owens



Gale O'Brien



Janice McEachnie



Rudy Alisaukas



Jamie Doherty



George Hahn



Krista Harrison



Pat Morden



Sabrina Ritchie



Crystal Stevens



Stephen Townsend



Peter Fallis



Eileen Mighton



Larry Vollett

Foundation Activities in 2014



Message From The President



Steve Field, President

I would like to take this opportunity to thank the many individuals, businesses and health care partners who supported the Durham Hospital in 2014. Your donations helped provide a high level of health care to Durham, West Grey, Southgate and the surrounding communities.

I would also like to thank the dedicated members of the Board and Honourary Directors who volunteer their time to serve on the board and various committees. These volunteers manage the Clinic, monitor the investments, plan and execute the fundraising events, run the office and maintain the gardens, contributing 1,851 hours of volunteer time in 2014.

At a time of declining provincial funding to hospitals, the Foundation directed \$122,000 of your donations towards the complete renovation of the lab in the Durham Hospital in 2014. The new lab has taken longer to complete than planned but will be open soon, meeting the needs of both in and outpatients, providing a safe, healthy environment for patients and staff.

There will be some new faces around the Medical Clinic in 2015. Dr. Denyer retired in December and Dr. Chung announced his retirement for the end of May. I would like to thank these two fine doctors for their many years of service and wish them a happy and enjoyable retirement. I also want to extend a warm welcome to the new doctors, who will be joining the Clinic in 2015.

The Foundation was fortunate to receive bequests from two estates in 2014, allowing for growth of the Endowment Fund and funding hospital improvements. Your support, whether in time or money, is sincerely appreciated. It is only through the effort of our volunteers and our donors that our communities will continue to enjoy an excellent level of health care services 365 days of the year.

I am retiring from the Board after 6 years and want to sincerely thank all those I have worked with and those who have supported the Foundation over the years.

Message From the President and CEO, SBGHC

On behalf of the South Bruce Grey Health Centre, I would like to express our sincere thanks to the Durham and Community Health Care Foundation, and to you, the donors, for your support this year.

As an organization, we are striving to make positive patient experiences and good health outcomes the focus of everything we do. Your contributions have allowed us to make significant investments in our facilities and equipment to ensure that we meet this goal.

South Bruce Grey Health Centre is very fortunate to have the support of the Durham and Community Health Care Foundation, and we are proud of what we have accomplished together this year.

With the support of our community we can achieve great things and continue to be recognized as leaders in rural health care.



Paul Rosebush, CEO- SBGHC

Saving Lives– Sandie Maldonado’s Story

“I knew something was wrong. My feet were the size of small boats. I was having trouble breathing, and didn’t have enough energy to make a bed.

As with any survivor of two open heart surgeries, my first concern was that my valve was not working properly, again.

After visiting my family doctor in Shelburne for the third time in two weeks, she wanted me to have a chest X-ray. My first thought was ‘here we go again.’ We were going to go to a lab in Orangeville that day, but they were closed.

My husband and I moved to Durham a year ago after living in Dufferin County for twenty-five years. We are not that familiar with the town and community as yet, but we knew that there was a hospital in Durham.

Two days after my visit to my family doctor, I called

the Durham Hospital to make an appointment for an X-ray. My husband had just returned from a week golfing in South Carolina and had brought home a nice big turkey. On the day of my X-ray appointment, -a Saturday, the turkey had been cooking for a few hours. I knew I had plenty of time to go to the hospital for my X-ray and be home in time for the vegetables.

Henry drove me to the hospital with our dogs Dallas and Peyton. He dropped me off at the front door, went to Tim’s for a coffee and drove back to wait for me.

I registered and walked to the X-ray department. We are talking about a one minute walk, which seemed to take an hour because of my shortness of breath. I was greeted by a lovely woman who took the X-rays. She asked me if I was alright and I told her I was just a little out of breath.

She finished up and we began to walk out of the room. She said ‘I think you ought to see someone in our Emergency Department. “But I have a turkey in the oven!’ OK, but this won’t take long and I really do think that you should see someone, now.’ I realized that she was leading me to the ED. She was very serious and took control. Right after I sat down a lovely woman came to get my information. Three minutes later I was on a hospital bed and the best looking Doctor I’ve ever seen was checking me over. Now I’m no Spring chicken but one has to enjoy beauty wherever it is found , even on a hospital gurney!

I said, ‘I have a turkey in the oven, will I be here long?’ He asked me when it would be ready’ and I said ‘around 4 p.m.’ ‘We’ll see if we can get you out of here by then.’ He informed me that I was in Heart Failure and had fluid on my lungs.



As you know, many tests have to be taken once you are in Emergency, and so time was slipping away. I was there about an hour and a half when in comes my husband. ‘What is going on?’ were his first words. I had completely forgotten he was waiting for me in the car!

I cannot thank Durham Hospital employees enough for noticing I was in trouble and taking the time to help me. Impressed doesn’t even begin to describe my feelings of gratitude. I doubt I would have received this level of caring anywhere else. Thank you so much.”

Your Foundation– An Investment for Life

The Foundation is the philanthropic arm of the Durham Hospital. A Board of Directors, made up of community members and hospital staff is responsible for fund management, policy and administration. Generous support from the community, patients, staff and donors like you enable the Foundation to support the hospital in enhancing patient care, the quality of life and building a healthy community.

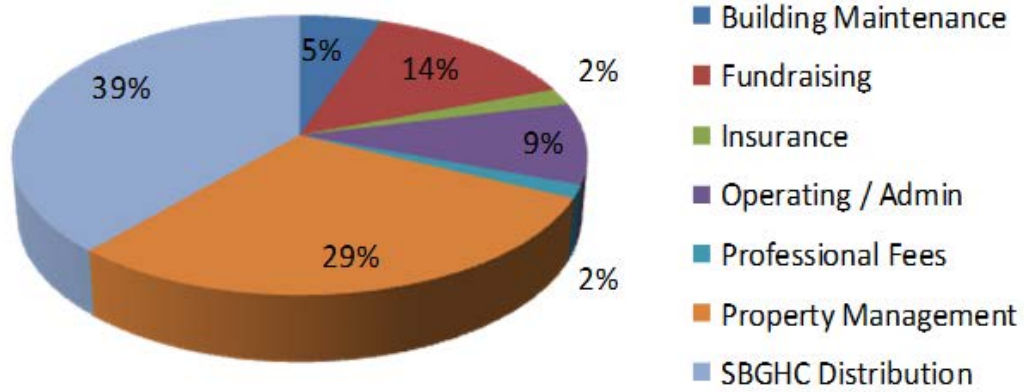
Gifts can be one-time or ongoing; they can be made in the memory of someone or in a Will; gifts of life insurance or property are a long-term investment that benefit the donor and the Foundation. They are all welcome.



Creating a Legacy Gift

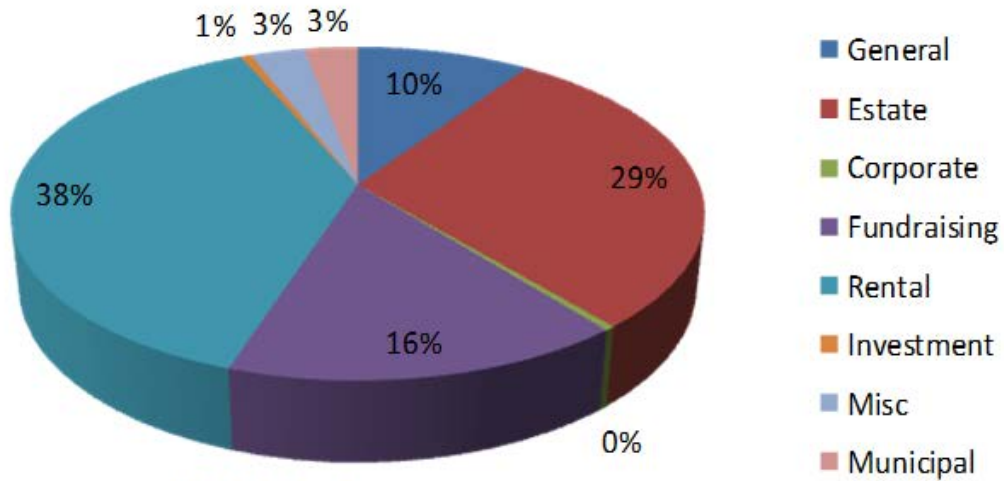
Transparent and Accountable

2014 Expenditures



Expenditures \$316,364

2014 Revenue



Revenue \$426,374

The Impact of Your Gift– A New Laboratory for the Durham Hospital



What the new lab might look like, after many months of renovation. The previous lab badly needed upgrading in several areas in order to remain current and keep providing top quality service to medical staff and the public.

The new lab is required to meet all current government standards. These standards regulate appearance, infection control, surface and millwork materials, methodologies, results and efficiencies.

The work space needed to be ergonomically designed , be functional, safe and easily accessed. It has to meet certain lighting and air quality standards; the flooring must be slip-proof and easily cleaned; all surfaces need to be washable and easy to sanitize, and have specific wash stations for patient and staff health and safety.

It is important to the hospital and to the community to have a fully-functioning lab; the Foundation was pleased to be able to support it with donated funds and better serve residents, patents and doctors.

One of the most frequent tests the laboratory performs is urinalysis. It can be a valuable diagnostic tool and a time-intensive one. Manually evaluating and recording results can be very time-consuming. The new urine analyzer makes testing fast and automatic. It can maintain up to 500 patients' data, deliver speedy and accurate results and allow doctors to diagnose illness and prescribe quickly for improved health.

This 2014 purchase will help improve health care and enhance quality of life for area residents.



New Phlebotomy Chair

Part of the \$122,0000 spent on the Durham Hospital Lab in 2014 went towards the purchase of a new phlebotomy chair. When you need to have blood drawn for lab tests, you will get to sit in this brand new, very comfortable reclining chair.

The new chair is the latest in patient comfort and safety. It provides easy access for patients with its easy-to-move arms and low access seat height. Staff will have full control over seat height and back rest angle. The armrest and leg section mechanisms adjust to match the backrest angle, allowing staff to quickly and effortlessly recline patients to 30 degrees from horizontal. This in an important feature for patients that may become light-headed or feel faint. It also is a great advantage for nervous, young or weak patients.

It is also very easy to clean and sanitize, important in preventing cross-contamination. Patient safety and experience is always a priority for SBGHC and your Foundation.

Leaving a Legacy for Healthcare, Emily Miles and Chester Fee

The Foundation was fortunate to be named in two Wills in 2014. One bequest has been received already and the other is to arrive shortly. The generosity of these individuals allows the Foundation to provide support to the Hospital, but they will be missed.

We are truly grateful for the thoughtfulness of Emily Gertrude Miles and Chester Wilfred Fee, who named the Durham Hospital in their Wills.

Emily Miles and her husband, Franklin did not have any children; she was survived by a sister and brother. She was a lifetime member of Trinity Anglican Church and its choir, an

important part of her life. She also cared deeply about her town and community, as shown by her Legacy Gift.

Chester Fee lived, attended school and worked in Durham and West Grey. He had one sister and left no other family. He too demonstrated his commitment to health care and his community by leaving a gift to the Durham and Community Health Care Foundation.

Their gifts will be used to support the hospital they cared about, today and into the future.

Please consider making a Legacy



Gift. It costs nothing and means so much to so many.

New Foundation Activities— Partnership with BAFHT

2014 saw a working partnership develop with the Brockton and Area Family Health Team. Helping fund community healthcare projects and programs is an important part of the Foundation's Mission.

When an idea was brought forward to host a series of free workshops for men and women to benefit members of the community, the Foundation was eager to support it.

Dr. Nadira Husein and Dr. Anahi Martins, along with BAFHT staff led a discussion at a Women's Health Chat in May. Topics included

Menopause, Osteoporosis, Nutrition and Exercise and the use of Pharmaceuticals.

Men were invited to a Health Chat in October, focusing on Prostate issues, Nutrition and Exercise and Pharmaceuticals. Dr. Todd Webster discussed signs, symptoms and treatment and answered questions in a casual and relaxed atmosphere. BAFHT staff presented the other topics.

Displays were set up in the Link and refreshments were served at both Chats. The Health Chats will be returning in 2015.



Men's and Women's Health Chats



Development Committee Report



The Development Committee's role is to ensure sufficient funds are raised to meet the needs of

the hospital, and long-term goals. Committee members raise funds through a number of initiatives and activities, support the community in their own events, create new events and act as Ambassadors to promote the Foundation in the community.

In 2014 financial support was received from bequests, events such as Grape Escape, Radiothon, Spin-a-Thon, Bonspiel for Health, a BBQ, Victorian Tea, the Spring and Christmas campaigns, support from corporations, foundations and service clubs and gifts from generous area residents. Your contributions allowed the Foundation to direct \$122,000 to the hospital for a new laboratory. New fundraising initiatives are planned for 2015, to further support your hospital.

Finance Committee Report

The Foundation's Finance Committee is responsible for budgeting, recommending and overseeing large spending decisions, staying on top of the financial health of the Foundation, and planning for its future. It is important to have funds in reserve for doctor's incentives, expensive Clinic repair and maintenance items, and for the healthcare needs of future generations. The Finance Committee received the support of the Board to create an Investment/ Endowment fund in 2014 to plan for and meet future health care needs.

An initial deposit of \$150,000 and an additional \$17,500 provided a nice start to the Endowment fund. The Foundation has an Investment Policy guiding its actions, and directs at least 50% of all bequests to the Fund, which is managed by an experienced professional advisor.

Property Management Committee Report



The Committee is responsible for all aspects of managing the Medical Clinic building. Rental

income covers the maintenance, utilities, plumbing, appearance and security. The Clinic uses no donated income towards its costs.

In 2014, the Foundation found a reasonable-priced apartment near the hospital and has been renting it to all visiting or locum doctors. Doctors appreciate the convenience of a private space close to the hospital with all the comforts of home. All costs are covered by the rent and furnishings were donated or purchased reasonably within the community.

The Clinic required a new boiler and floor repairs in 2014, and was able to reduce its mortgage by a significant amount. The Foundation provides funds for doctor recruitment, ensuring all health care needs are met.

