DURHAM HOSPITAL FOUNDATION

RAISING FUNDS FOR THE DURHAM HOSPITAL TO ENHANCE THE HEALTH CARE OF OUR COMMUNITY

IMPACT REPORT 2020





Creating a vibrant, accessible health care system for present and future generations.

Leadership Message



I am honoured to have been the President of the Foundation over the past year. 2020 was a very challenging year for our health care workers, donors, business partners, friends and neighbours. The hospital was stretched and often had to operate over capacity. This placed a large burden on the nurses and other hospital staff; they were asked to care for more patients, with more stringent protocols, under often stressful circumstances and did it with grace.

Many had to deal with their own family concerns and find child care and still came in to work, feeling a responsibility to their team and to the patients. I am honoured to work with the best health care team in Grey Bruce and Ontario!

The Foundation office was closed to the public for many months and inperson events had to be cancelled. I am gratified by the overwhelming support for the first virtual Gala. Many thanks to all those who donated to the auction, and to the Fund a Need, to the band and to the beer-delivery volunteers. It was a great evening!

Many thanks as well to the volunteers who took home enough material to stuff several hundred envelopes for the Summer and Christmas mailings. I am pleased to share that, in spite of the challenges, 2020 closed as the most successful fundraising year in Foundation history!

It is said that when the going gets tough, the tough get going. This community demonstrated their character during some tough times; I am proud to know and represent you.

Rajinder Rajput, Chair/ President, Durham Hospital Foundation

\$194,800 Donated to Durham Hospital in 2020 by Foundation



Foundation donors were not daunted by the financial, social and health challenges created by Covid; they remained generous in 2020, supporting the Durham Hospital in a year that crippled many charities.

The Foundation funded a Safe Room, where patients in crisis can receive specialized care. It is located beside the nursing station, to ensure constant monitoring and fast response. Many design elements ensure the safety of patients and staff.

The hospital and doctors benefitted from the renovation of the doctor's on-call room, adding a modern washroom, with a bright and roomy shower. Doctors who cover the emergency department are now able to get cleaned and change clothing without leaving the hospital— a welcome improvement!

The largest commitment the Foundation made to the hospital in 2020 was for a new ultrasound scanner. The Board pledged to pay for the almost \$200,000 purchase over two years, allowing room to purchase other items.

Last year, 2,372 ultrasound tests were performed at the Durham Hospital. That is almost 10 each day the machine was in use! The scanner is used for outpatients and those who visit the Emergency Department, to help doctors make a speedy diagnosis. This important tool is one of the most used pieces of equipment in the Hospital. It was installed early in 2021 and is hard at work today.

The Foundation also funded 50% of the cost of the new Picture Archive and Communication System, bought a new blanket warmer and provided a pain pump and infusion pump. These pumps deliver measured doses of medication and fluids slowly and accurately, important in cancer and disease treatment and pain management.

The cardiac/respiratory department received a holter monitor— a gift from a specific donor, and the hospital received the gift of 3 new commodes for patient care. The registration desk received a coin sorter to help process the large amount of coins received from the parking gate. Your dollars work as hard as the hospital staff do!

The Foundation and hospital staff thank you, the donors for your generosity. It is your commitment to the hospital that keeps high quality health care here in Durham.

The Heartbeat Society-Remembering the Hospital with a Legacy Gift



The Durham Hospital has been a leader in community healthcare since 1910. It is where people come together in times of need, everyone is welcome 24/7 and the best care is always available. The hospital provides healthcare to over 16,000 residents and 10,000 visitors yearly.

The Durham community has worked hard to provide the hospital with the best equipment and facilities possible. Looking forward, we have no doubt the hospital will be an integral

partner in the wellbeing of the community in the decades ahead.

But we see the challenges ahead. Our hospital is small and not a priority of the province. An aging population and the rapid changes in medicine and technology will put a strain on our vision for 'a vibrant, accessible health care system for present and future generations. You can play a role in ensuring the Hospital continues to offer exceptional healthcare. How? By creating a legacy gift.

A gift in a Will allows us to make impactful gifts that we couldn't during our lifetimes. Making a gift from your assets does not affect your lifestyle and helps ensure your family's inheritance.

How has the Durham Hospital touched your life or the lives of family and friends over the years?

Perhaps the hospital was there for the birth of a precious baby, when your grandson broke his arm or when a grandparent suffered from a heart attack. Durham Hospital has been there as part of our lives. It must always be there for the community.

The Heartbeat Society is a select group of donors who have made a gift in their Wills to the Durham Hospital. They are demonstrating their commitment to their community, their families and their hospital. For information on joining this group, please contact the office. Be special, you Will make a difference!

Jeff Hill- A Grateful Patient's Story

Letter to Mike Barrett, CEO/ President of SBGHC

".... Today was my last day as a (Covid) screener and I wanted to commend you and the management team on the exceptional team of professional and caring staff here at the Durham site.

At every level from the ladies at registration, the multi-service workers who do such a great job keeping the building clean plus meal preparation and delivery, the diagnostic and lab staff and last but certainly not least the physicians and nursing staff.

The experience was very rewarding for me personally as it provided a front row seat to the daily workings of a hospital and clearly no two days are the same. What was clear was the professional and respectful way your staff deal with their patients, the kind gestures and words that are extended to people at a moment they need it most. Given all the

challenges facing the health care system today in addition to those who presented over the last year due to Covid, your team has definitely risen to the challenge while still embracing the core values of the SBGHC organization.

Over the past 18 months my husband has been a guest here twice due to some cardiac issues. Most recently in late February and both times we have been grateful for the thorough and outstanding care he received. For a man who hates hospitals and needles he has only glowing things to say about the doctors and nurses who cared for him.

Dr. Pillisch was the ER doctor both times and even remembered him from his first episode. Also Dr. Rai, Dr. Bedard and Dr. Singh, who were all involved in his care with his recent admission and were instrumental in getting the necessary arrangements in place for his treatment at St. Mary's.



We are both so appreciative to have a community hospital that provides this level of care so close to home.

Keep up the good work and thank you to everyone for their service. It does not go unnoticed.

Sincerely, Beth and Jeff Hill"

Thanks to These Partners For Supporting Local Health Care

\$100,000+

Mike and Ophelia Lazaridis Family
Foundation

\$50,000+

Canadian Medical Association Foundation

\$20,000+

Burgandy Asset Management Estate Of Gerda Meyerink

\$10,000+

Graham Family Foundation Hammond, Morley & Audrey Morrison, Velma Municipality of West Grey Rooney, Richard

\$5000 +

Germania Mutual Insurance Co Royal Canadian Legion Ontario Command/ Ladies Auxiliary Union Gas

\$1000-\$4999

Farrow, Pamela

Arrell, Tony
Bob Hoekstra Trucking Ltd
Candue Homes
Cedarwell Excavating Ltd.
Clark, John A. & Mildred
Durham Silver Threads Choir
Fallis, Peter & Mary Anne

Ford, Greg

Harman, Gary & Janeen

Henderson, Beth

Ken Reay Transport Inc

Kuglin Contracting

Macdonald, Mary & Dennis Starkey

Mead, Dorothy Moura, Rebecca

Nelson, Bryan & Krista

Robinson, Scott & Christine

Sewell, Carol

Taylor, Don & Buffy

Townsend, Stephen & Susan

Township of Southgate

Viking Cives Ltd.

Vintex Inc Vollett, Larry

Wall, Carl & Marilyn Dickson

Watson, Joe & Doreen Weltz, Chad & Becky

West Grey Durham Lions Club

\$500-\$999

Barker, Ken & Nadine
Bell, Allan & Margaret (Peggy)
Bi-Tech Contracting Inc.
Bridgen, Les & Trish
Bruce, Jennifer
Bruce, Vida

Darroch, Ralph & Linda
Davenport, Brian & Susan
Estate Of Harriette Rooney

Farlow's Home Hardware Foster, Louie & Gladys

Foster, Marge

Galbraith, Norm & Christine

Geikie, Dave & Patti

Grein, Keith

Hahn, George & Elizabeth

Hanover Rotary Club

Hansen, Elsie

Hastie, Larry & Evelyn

Heidt, Henry

Holland, Jeff & Julie

Kuglin, Scott

Lamberts, John & Ilene Martin, Alex & Melody

Martin, Robert McEachnie, Dianne McEachnie, Sharon

McIver, Jack & Gerri Grant Mighton, Paul & Kerri

Morden, Patricia
NFP Canada

Northern Credit Union Pillisch, Dr. Mary & Tom

Pratt Plumbing & Heating Ltd.

Pratt, Janice

Schmidt, John and Dian

Snider, Arlene Thomas, Richard

Trillium Home L.O.B.A. Ontario West

Watson, James & Anne Marie

Those Who Were Remembered By A Gift Made in Their Memory in 2020

Anderson, Bill
Bell, Shirley
Bigelow, Helen
Carson, Jack
Christie, Lloyd
Clark, Betty
Corbett, Betty
Derbecker, George

Doherty, Dave

Ferguson, Bill (William) Gray, Yvonne Hastie, Jean Henderson, Ken Hewitt, Paul

Hopkins, Audrey Louise Kell, Arnold Kroeplin, Lloyd

McCallum, Dougald

McCulloch, Donnetta Mighton, Bev Mullin, Colleen Nelson, Jana Nixon Sr., James Patterson, Evelyn Pratt- Robbins, Karen

McCallum, Florence

Riddell, Doug Rooney, Harriette Smith, Buddy Smith, Clara Smith, Richard Taylor, Joyce

Thompson, Warden Vollett, Leonard

2020 Financials

A D	Durham Hospital Foundation	2020 É	2010 Ć
As at December 31, 2019	Accets	2020\$	2019\$
Command Assats	<u>Assets</u>		
Current Assets		25 660 00	40 725 00
Cash		35,660.00	49,735.00
Investments		165,319.00	74,864.00
Other	· ·	8,828.00	35,092.00
		209,807.00	159,691.00
Endowed Investments		388,566.00	380,719.00
Capital	- P	2,076,032.00	2,142,576.00
		2,674,405.00	2,682,986.00
	<u>Liabilities</u>		
Current Liabilities			
Accounts Payable		14,496.00	17,758.00
Deferred grant revenue		94,000.00	
Current Long Term Debt			11,694.00
		108,496.00	29,452.00
Long Term Debt			
Deferred Revenue		79,584.00	87,007.00
Deferred Capital Donations		129,330.00	134,718.00
Deferred Capital Grant		627,782.00	653,940.00
Deferred Endowment Revenue		29,966.00	22,119.00
		975,158.00	927,236.00
	Net Assets		
Unrestricted Net Assets		(8,273.00)	34,927.00
Internally restricted Net Assets		30,000.00	20,000.00
	· ·	21,727.00	54,927.00
Investments in Capital Assets		1,318,920.00	1,342,223.00
Endowed Net Assets		358,600.00	358,600.00
		1,699,247.00	1,755,750.00
	· ·	2,674,405.00	2,682,986.00





What Has it Been Like Working in Health Care During Covid-19?

Lee Ann, Director of Patient Care:
'As a manager, it has been stressful, the hospital is often over capacity, requiring extra staff at a time where they are already stretched and overworked. There is a shortage of nurses and other staff all over Ontario with few applicants. We are trying to fill this gap with nursing students. Covid will have lasting effects with wide-spread shortages and burn out.'

Alison, Ward Clerk: 'It's been a year. People are so tired, some at the end of their ropes. Patients are tense and unhappy, the hours are longer. One saving grace is the great team we have here. We have all done the best job we can over the past year.'

Lucretia and Debbie, Registration:

'The people we see reflect the way everyone feels. Some are grumpy, demanding and frustrated. Others are appreciative and understanding, grateful that we are still here. We are languishing after a year of Covid, we miss the staff socialization, pot luck lunches and being able to gather.'

Pam, Covid Screener: 'It's been a busy year. People are more tolerant about the screening questions and wearing masks—they want to do the right thing. I find that people can understand the bigger picture. Even in these stressful times, working here has been a positive experience.'

Rachael, ER PA & Jen, RN: 'The staff are exhausted and overworked. Noone has been able to take a holiday



and everyone feels overloaded. People are coming in sicker than before—they are post-poning a trip to ER until they are very ill. With the new processes, everything takes longer and its hard to see everyone quickly. With extra training and longer hours, people are tired and aren't getting enough rest. The team is critical here, we are all supportive of each other and fill in when needed. The number of nurses leaving is concerning. We all need this to be over, but really appreciate all the support.'

President and CEO of South Bruce Grey Health Centre- Michael Barrett



The impact of the COVID-19 pandemic has been unprecedented, impacting all aspects of our lives. Significant changes were made within South Bruce Grey Health Centre's hospital sites to ensure that we could continue to deliver care, and ensure the safety of our patients and staff in this new environment.

Our staff and physicians responded to this challenge with professionalism and caring. I am proud to state that in such an uncertain time, and not knowing how the virus would hit our communities, our staff and physicians continued to deliver high quality patient care while navigating new and additional challenges with personal protective equipment, screening and cleaning.

As the pandemic continues to present new challenges with subsequent waves and new variants, we have continued to ask more of our staff, and they continue to deliver. Over the last 15 months, staff have worked extra shifts to support the additional beds, stepped outside of their other roles to support a team nursing model, implemented rigorous cleaning and disinfecting protocols to keep patients and staff safe, and sourced equipment and materials in a squeezed supply chain.

If there has been a silver lining, it is the teamwork and partnerships that have been strengthened. Staff and physicians have pulled together with all our health system and community partners in Grey and Bruce; relationships have been strengthened as a result. During this challenging time, our staff and physicians were buoyed by the support they received from their local communities, including Durham and West Grey.

Countless donations of personal protective equipment (PPE), snacks, meals, and messages of support have been received and appreciated.

The support of the Durham Hospital Foundation has been exceptional. Through the uncertainty and challenges, the Foundation has continued to engage the community to ensure our staff and physicians had the equipment and resources required to deliver high quality patient care. It was amazing to watch the Foundation quickly pivot its annual Gala to a virtual event, raising over \$70,000 in support of a new ultrasound machine.

On behalf of SBGHC's staff, physicians and Board of Directors, I want to thank Foundation donors for your generosity and commitment throughout the pandemic, and for continuing to support health care in Durham and West Grey.

Spi Bound

2020 MOMENTS



The Volunteer Board of Directors-Leading Governance And Fundraising



Rajinder Rajput



Kevin Eccles



Katherine Anstett



Janice Daize



Rob Martin



Michele Bossi



Kevin Bossi



Paul Wettlaufer



Trish Bridgen



Charmaine Owens



Peter Fallis



Larry Vollett

The Durham Hospital cares for you, when you need help



Please support the Durham Hospital with a gift in your Will. Make sure your grandchildren receive the care they need, close to home. You don't need to be wealthy to make such a gift. You can support both your loved ones and your favourite charity. Your values will live on with a legacy gift. Please talk to your financial or legal advisor or call the office for more information.

Thank you so much all our dedicated and amazing health care workers, all hospital and long term care staff, doctors, technologists, respiratory technicians, EMS and everyone else who was there for us during these difficult times. You are truly heroes!



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